STATE BOARD OF PODIATRIC MEDICINE
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STATE OF MISSOURI
DIVISION OF PROFESSIONAL REGISTRATION
COMPLAINT PACKET INFORMATION

When you file a complaint please follow these instructions.

To file a complaint with the State Board of Podiatric Medicine please complete the enclosed complaint form and authorization relating to the release of medical records and return to our office at the address above by mail, email or fax.

When completing the complaint form please provide as much detail regarding the complaint as possible. Briefly describe what occurred, who was involved, when and where it occurred. When submitting a complaint please enclose copies of all supporting materials/documents.

Incomplete or unsigned complaint forms will be returned.

A separate form should be completed on each individual if you are complaining about more than one (1) individual.

Keep a copy of your complaint because all materials received in the office in connection with the complaint become the property of the licensee's file and cannot be returned to you without his/her consent.

Please understand that the State Board of Podiatric Medicine is a regulatory entity. The board can only seek to discipline a licensee for certain specific types of conduct which are set out in law. The board must also be able to prove the conduct with legally admissible evidence before it can discipline a license. Complainants should note that the board is not a substitute for other methods of resolving concerns.

Note: A private citizen who requires legal advice or representation should not consider a complaint to the board as a substitute for obtaining the services of private counsel.

Please note that the board only has authority to discipline the license of those persons licensed by the board.

What happens after the complaint is filed.

Please be advised that a copy of the complaint may be provided to the person whom are you filing the complaint against and be asked to respond to the complaint allegations.

All complaints are reviewed, but not every complaint will result in an action taken against the subject of the complaint. A case can be closed due to lack of jurisdiction or insufficient evidence to substantiate the allegations in a complaint.

As the complainant, you will be notified in writing when a final decision regarding your complaint has been made.