Inspector Tips for Preventing Pharmacy Drug Diversion

1. C-II cabinets should be locked and secure. Limit who has keys and don’t leave keys in the lock! (It’s OK to lock-up other drugs besides C-IIs)

2. Control access to controlled substance storage areas. Less traffic will reduce your risk!

3. Install video cameras in key areas. Make sure cameras are on and working.

4. Limit personal items in the pharmacy (purses, backpacks, coats, etc.).

5. Conduct pre-employment and random drug tests.

6. Separate purchasing and stocking. Using the same person to buy and then check-in or stock new drug orders is a diversion risk.

7. Educate staff on the consequences of diversion and how to report/identify suspicious employee or customer behavior.

8. Limit access and track changes to the electronic perpetual inventory.

9. Don’t let employees take or dispense prescriptions for themselves or their family members.

10. Conduct regular audits and reconcile your inventory!

The Missouri Board of Pharmacy
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