Fiscal Year 2014
Annual Report

July 1, 2013—June 30, 2014
This Fiscal Year 2014 Annual Report is respectfully submitted to:

The Honorable Governor,
Jeremiah W. (Jay) Nixon

John M. Huff, Director
Department of Insurance, Financial Institutions and Professional Registration

Jane A. Rackers, Director
Division of Professional Registration

and

Members of the Nursing Profession and the Public

The mission of the Missouri State Board of Nursing is to protect the public by development and enforcement of state laws governing the safe practice of nursing.
Missouri State Board of Nursing

Roxanne McDaniel, PhD, RN, President
Rhonda Shimmens, RN-C, BSN, MBA, Vice President
Lisa Green, PhD(c), RN Secretary
Adrienne Anderson Fly, JD, Public Member
Kelly J. Scott, MSN, RN, FNP-BC, Member
Maria Snell, DNP, MSN, RN, FNP-BC, Member
Laura Noren, MBA, BSN, RN, NE-BC, Member
Alyson Speed, LPN, Member

Board Members FY 2014
Board of Nursing
Professional Staff FY 2014

Lori Scheidt, MBA-HCM, Executive Director
Becki Hamilton, BS, Executive Assistant
Quinn Lewis, BS, Investigations Administrator
Janet Wolken, RN, MBA, Discipline Administrator
Debra Funk, RN, Practice Administrator
Angela Marmion, JD, Senior Legal Counsel
Angie Morice, Licensure Administrator
Ingeborg “Bibi” Schultz, RN, MSN, Education Administrator

Board of Nursing
Staff FY 2014

Administration
Jennifer Brendel, Office Support Assistant

Investigations
Kristi Gilpin, Investigator I
Marvin McCreary, Investigator II
Maurice Tapp, Investigator II
Eric Weddle, Investigator II
Dean France, Investigator II

Education
Mallory Maddox, Paralegal

Practice
Megan Thomas, Processing Tech I

Discipline
Morgan Fulks, Paralegal

Legal
Beth Strobel, Senior Paralegal
Ian Hauptli, Legal Counsel
Rodney Massman, Legal Counsel

Licensure
Michelle Cartee, Licensing Supervisor
Rita Juergens, Processing Tech II

Processing Technicians
Lacey Skiles—through 3/31/14
Madison Block—through 8/09/13
Raquael Blanchard—through 11/20/13
Amber Block—through 2/21/14
Jade Sanders
Michelle Rush—effective 9/03/13
Jennifer Meisel—effective 4/07/14
Kristen Morabito—effective 4/21/14
Tamra Jenkins—effective 1/02/14
Education Statistics

Nursing Programs
In FY 2014 there were 104 schools in the State of Missouri with approval to provide nursing education leading to initial licensure. The schools included 44 Practical Nursing programs, 35 Associate Degree programs, 1 Diploma program, and 24 Baccalaureate Degree programs.

Missouri Practical Nursing Programs
Full Approval Unless Otherwise Specified

Applied Technology Services—South County
Applied Technology Services—MET Center
Bolivar Technical College
Cape Girardeau Career and Technology Center
Carthage Technical Center
Cass Career Center
Clinton Technical School
Columbia Public School
Concorde Career College
Franklin Technology Center
Hannibal—La Grange University PN Program
Hillyard Technical Center
Jefferson College Bi-level Program
Kirksville Area Technical Center
Lex La-Ray Technical Center
Metropolitan Community College—Penn Valley (Conditional Approval)
Mineral Area College
Moberly Area Community College
Moberly Area Community College—Mexico
Nevada Regional Technical Center
North Central Missouri College
North Central Missouri College’s Maryville Outreach Level 1—PN
North Central Missouri College/Bethany
Northland Career Center AVTS
Ozarks Technical Community College—Lebanon
Ozarks Technical Community College—Table Rock
Ozarks Technical Community College
Pike/Lincoln Technical Center (Conditional Approval)
Poplar Bluff Technical Career Ctr.
Rolla Technical Center
Saline County Career Center
Sikeston R-6
South Central Career Center
St. Charles Community College
St. Louis College of Health Careers (Conditional Approval)
State Fair Community College
State Fair Community College—Boonville
State Fair Community College—Eldon
State Technical College of Missouri
Texas County Technical College

Three Rivers Community College—Kennett
Warrensburg Area Career Center
Washington School of Practical Nursing
Waynesville Career Center

**Missouri Associate Degree Programs**

*Full Approval Unless Otherwise Specified*

Bolivar Technical College
Brown Mackie College *(Initial Approval)*
Columbia College
Columbia College/Lake Ozark
Concorde Career College *(Initial Approval)*
Cox College
Crowder College—Neosho
Crowder College—Cassville
Crowder College—Nevada
East Central College
East Central College at Rolla Technical Institute
Hannibal La-Grange University
ITT Technical Institute *(Initial Approval)*
Jefferson College Bi-Level Program *(Conditional Approval)*
Lincoln University
Lincoln University—Fort Leonard Wood Satellite
Metropolitan Community College—Penn Valley
Mercy College of Nursing and Health Sciences SW Baptist University
Mineral Area College
Missouri State University—West Plains
Moberly Area Community College
National American University
North Central Missouri College
North Central MO College’s Outreach One-Plus-One
Ozarks Technical Community College
Park University
Southeast Missouri Hospital College of Nursing and Health Sciences
St. Charles Community College
St. Louis Community College—Florissant Valley
St. Louis Community College—Forest Park
St. Louis Community College—Meramec
State Fair Community College—Sedalia
Missouri Associate Degree Programs
CONTINUED

Texas County Technical College
Three Rivers Community College—
   Poplar Bluff
Three Rivers Community College—
   Sikeston

Missouri Baccalaureate Degree Programs
Full Approval Unless Otherwise Specified

Avila University
Blessing-Rieman College of Nursing
Central Methodist University
Chamberlain College of Nursing
College of Nursing at the University
   of Missouri St. Louis
College of the Ozarks
Cox College BSN Program
Goldfarb School of Nursing at Barnes
   -Jewish College
Graceland University School of
   Nursing
Lincoln University
Maryville University
Missouri Southern State University
Missouri State University Springfield
Missouri Valley College (Initial Approval)
Missouri Western State University
Research College of Nursing
Sinclair School of Nursing at
   University of Missouri—Columbia
Southeast Missouri State University
St. Louis University
St. Luke’s College of Health Sciences
Truman State University
University of Missouri—Kansas City
University of Central Missouri
William Jewell College

Missouri Diploma Programs
Full Approval Unless Otherwise Specified

Lutheran School of Nursing
NCLEX® EXAMINATION RESULTS
Calendar Year 2013

Appointments for taking the National Council Licensure Examination (NCLEX®) for Registered Nurses and Licensed Practical Nurses are authorized by the Board.

<table>
<thead>
<tr>
<th></th>
<th>Number taking the test for the first time.</th>
<th>Number that Passed</th>
<th>Percentage that Passed</th>
</tr>
</thead>
<tbody>
<tr>
<td>U.S. RNs</td>
<td>155,095</td>
<td>128,792</td>
<td>83.04%</td>
</tr>
<tr>
<td>Missouri RNs</td>
<td>3,672</td>
<td>3,201</td>
<td>87.17%</td>
</tr>
<tr>
<td>U.S. LPNs</td>
<td>58,575</td>
<td>49,574</td>
<td>84.63%</td>
</tr>
<tr>
<td>Missouri LPNs</td>
<td>1,370</td>
<td>1,265</td>
<td>92.34%</td>
</tr>
</tbody>
</table>

Licensure Statistics (7/1/2013-6/30/2014)

<table>
<thead>
<tr>
<th></th>
<th>Registered Nurse</th>
<th>Licensed Practical Nurse</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licensure by Examination (includes nurses not educated in Missouri)</td>
<td>3,851</td>
<td>1,319</td>
</tr>
<tr>
<td>Licensure by Endorsement</td>
<td>1,729</td>
<td>214</td>
</tr>
<tr>
<td>Licensure by Renewal of a Lapsed or Inactive License</td>
<td>1,389</td>
<td>306</td>
</tr>
<tr>
<td>Number of RNs &amp; LPNs holding a current nursing license in Missouri as of 6/30/2014</td>
<td>99,780</td>
<td>22,406</td>
</tr>
</tbody>
</table>

There were 626 new Advanced Practice Registered Nurse (APRNs) recognized in Fiscal Year 2014.
There were 7,549 APRNs recognized as of 6/30/2014.
There were 198 APRNs granted Controlled Substance Prescription Authority in FY2014.
Average Age of Nurses

The average age of nurses continues to stay about the same. This is based on all nurses licensed in Missouri, regardless of where they reside. The following three maps depict the average age by county and the count of the number of nurses in each county that had a current Missouri nursing license and Missouri address as of July 17, 2014.

Missouri Licensed Practical Nurses

Source: Missouri State Board of Nursing - 2014
Missouri Registered Nurses

Total Count: 99,753
Average Age: 47

Source: Missouri State Board of Nursing - 2014
Missouri Advanced Practice Registered Nurses

APRNs

500 or more
251 - 499
250 or less
No Data

Total Count: 7,567
Average Age: 48.2

Source: Missouri State Board of Nursing - 2014
Disciplinary Actions
Complaints are received from many sources, both mandatory reporters (hospitals, ambulatory surgical centers and temporary nursing staffing agencies) and others (nursing homes, employers, home health, public, etc.) All complaints that are filed against the license of a nurse are reviewed to determine what action should be taken by the Board. Following an investigation into the matter, the Board may either pursue disciplinary actions or non-disciplinary actions. The latter includes taking no action, issuing a letter of concern for the conduct or accepting voluntary surrender of the license. If the Board determines disciplinary action is appropriate, one of the following disciplinary actions may be pursued: censure, probation, suspension, and/or revocation.

Hearings
The Board has the authority to conduct two types of hearings: Disciplinary and Violation. When the Board determines to pursue disciplinary action, a settlement agreement is offered. If the licensee does not agree with the settlement agreement, the matter is filed with the Administrative Hearing Commission (AHC) to determine if there is cause to discipline the license of the nurse. If the AHC determines there is cause, a Disciplinary hearing before the Board is conducted to determine what disciplinary action should be taken. In FY 2014, 99 Disciplinary hearings were conducted. Once a licensee has been placed on discipline, they are required to abide by the terms of the disciplinary agreement or Board order. If they do not, a Violation hearing before the Board is conducted to determine what additional disciplinary action should be taken. In FY 2014, 78 Violation hearings were conducted by the Board.

Complaint Categories FY 2014

- Criminal: 31%
- Alcohol/Drugs: 26%
- Tax noncompliance: 13%
- Unlicensed Practice: 4%
- Discipline or EDL: 11%
- Practice: 15%
Final Actions FY 2014

- Closed with no further action: 74.69%
- Probation: 4.41%
- Revoked: 2.79%
- Denied: 1.72%
- Censure: 1.90%
- Voluntary Surrender: 1.49%
- Suspension/Probation: 0.05%
- Suspended for tax noncompliance: 12.95%

- Closed with no further action: 74.69%
- Probation: 4.41%
- Revoked: 2.79%
- Denied: 1.72%
- Censure: 1.90%
- Voluntary Surrender: 1.49%
- Suspension/Probation: 0.05%
- Suspended for tax noncompliance: 12.95%
Closed Complaints By Source FY 2014

- Self Report/Renewal: 58.1%
- Hospital: 6.9%
- Public/Patient or Patient Family: 2.7%
- Nursing Agency: 0.3%
- Other State Board or Register: 9.1%
- MO State Agency/Police: 2.5%
- Home Health: 0.5%
- Employer: 6.5%
- Corrections: 0.4%
- Dept of Revenue: 13.0%
- Corrections: 0.4%
- Employer: 6.5%
- Home Health: 0.5%
- MO State Agency/Police: 2.5%
- Other State Board or Register: 9.1%
- Nursing Agency: 0.3%
- Public/Patient or Patient Family: 2.7%
- Hospital: 6.9%
FINANCIAL INFORMATION

The Board of Nursing operates solely on fees that are received from the licensees who are regulated by the Board. The Board deposits all fees received in the state treasury and credits them to the State Board of Nursing. The Legislature then appropriates money from the fund to the Board of Nursing each year to pay all administrative costs and expenses of the Board.

<table>
<thead>
<tr>
<th>Revenue &amp; Expenses</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Beginning Fund Balance</td>
<td>$10,081,510.75</td>
</tr>
<tr>
<td>Total Revenue Received</td>
<td>$1,798,478.88</td>
</tr>
<tr>
<td>Total</td>
<td>$11,879,989.63</td>
</tr>
</tbody>
</table>

**Actual Operating Expenses—FY 2014**

*Amounts below represent actual amounts utilized including transfers*

<table>
<thead>
<tr>
<th>Expenses &amp; Equipment/Grants</th>
<th>$1,402,435.64</th>
</tr>
</thead>
<tbody>
<tr>
<td>Personal Services/Per Diem</td>
<td>$1,066,459.80</td>
</tr>
<tr>
<td>Transfers (see below)</td>
<td>$1,578,565.91</td>
</tr>
<tr>
<td><strong>Total Operating Expenses</strong></td>
<td><strong>$4,047,461.35</strong></td>
</tr>
</tbody>
</table>

**ENDING FUND BALANCE FY2014**  
$7,832,528.28

Nursing Fund Transfers

Transfers consist of monies that are transferred directly from the Board of Nursing fund to various funds and/or entities to pay for services and other operating costs that are not a part of the money that is appropriated to the Board for board specific expenses and equipment and personal services/per diem. These transfers occur each fiscal year but the amounts vary. Transfers in FY 2014 were as follows:

- Rent: $40,610.89
- Workers Compensation: $0.00
- Fringe Benefits: $502,799.00
- DIFP: $45,247.10
- Refunds: $2,244.90
- Prof Registration: $517,418.52
- OA Cost Allocation: $10,912.00
- AG & AHC Transfers: $39,781.97
- Licensure System Cost: $381,704.38
- Carryover Transfers: $37,847.15

**TOTAL TRANSFERS**  
$1,578,565.91
Actual Revenue FY 2014

- Renewal PN: 60.93%
- Exam Fee RN: 9.30%
- Exam Fee PN: 3.17%
- License Fee APN: 6.57%
- License Fee RN: 6.49%
- License Fee PN: 0.98%
- Reinstatement PN: 0.85%
- Reinstatement RN: 3.88%
- Re-Examination Fee PN: 0.39%
- Re-Examination Fee RN: 2.26%
- Duplicate Licenses: 0.32%
- Misc.: 0.33%
- Retired/Renewal: 0.12%
- School Registration/Application Fees: 0.92%
- Delinquent Fee PN: 0.59%
- Delinquent Fee RN: 2.90%
Source of Funds FY 2014

- PN Renewal Fees: 62.4%
- RN Initial Licensure Fees: 18.1%
- RN Renewal Fees: 6.8%
- PN Initial Licensure Fees: 4.5%
- APRN Fees: 6.6%
- Misc Fees: 0.7%
- School Fees: 0.9%