

MISSOURI DENTAL BOARD COMPLAINT PACKET INFORMATION

To file a complaint with the Missouri Dental Board, we ask that the enclosed complaint form be completed and returned to the address listed below.

**Missouri Dental Board
P.O. Box 1367
Jefferson City, MO 65102**

- Please note that when completing this form, you are also giving the Missouri Dental Board authorization to obtain any and/or records from the dentist you are complaining against and any previous or subsequent treating dentists.

When completing the enclosed forms, type or neatly print all complaint information in **black** ink. Provide as much detail regarding the complaint and your dental experience as possible.

- Incomplete or unsigned complaint forms will be returned to you, which may cause delays in the complaint processing.
- Please understand that the Missouri Dental Board is a regulatory agency. The Board **can only seek to discipline a licensee for certain specific types of conduct which are set out in the law.** The Board must also be able to prove the conduct with legally admissible evidence before it can discipline a licensee. Complainants should be aware the legislature has not created the Board as a substitute for other methods of resolving problems, such as direct contact with the licensee, etc.
- Additionally, any private citizen who requires legal advice or representation should not consider a complaint to the Board as a substitute for obtaining the services of a private attorney.
- **Please note** that the Board only has authority to discipline the professional license of those persons licensed by the Board. **The Board does not have the authority to order a licensee to refund fees paid by a complainant or pay restitution or monetary damages to a complainant.**
- You should also be aware that the licensee will receive a copy of the complaint and will be asked to respond to the complaint and provide copies of your records.

If you have any questions regarding the Board's complaint handling procedures, please contact the Missouri Dental Board at 573-751-0044.