

COVID-19 FREQUENTLY ASKED QUESTIONS

This document is provided by the Missouri State Board of Registration for the Healing Arts (BHA) with the intent to direct you to some of the resources that may address your questions and is not the product of exhaustive research. Board staff are not able to provide legal research services or legal advice. Additional questions should be directed to your legal counsel. Please be further advised that BHA is not able to comment regarding the licensure and duties of professions not regulated by the board, pursuant to section 324.023, RSMo (Cum. Supp. 2018). Should you wish to contact the regulatory board for another profession, please visit <https://pr.mo.gov/professions.asp>.

Q. Do I have to be licensed by the BHA if I am providing care for Missouri citizens?

A. Governor Parson has approved several waivers that remove barriers to licensure and increase mobility for individuals licensed in another state with an active license and no previous disciplinary action to provide treatment to Missouri citizens during this State of Emergency. To view a list of waivers, go to <https://pr.mo.gov/boards/healingarts/COVID-Waivers.pdf>. Please consult with your attorney for identification and interpretation of all of the potentially relevant statutes and regulations or any additional questions you may have.

Q. If I am practicing in the state of Missouri under the approved waivers and I want to permanently practice here, can I remain in the state and continue to practice until my Missouri license is issued?

A. No, upon expiration of the waivers for licensure, you must stop working in the state of Missouri and cannot practice until you have been issued a Missouri license.

Q. If I wish to apply for a permanent license in Missouri, do I have to mail the application to the Board office?

A. As of May 21, 2020, applications will no longer be accepted via email or fax and must be mailed to the office.

Q. What if I am not able to have my application notarized?

A. Governor Parson issued [Executive Order 20-08](#) which suspends the requirement of personal appearance before a notary public to the extent that any notarial act is authorized to be performed utilizing audio-video technology, provided certain conditions are met. The application forms do require applicants to attest to the truthfulness of the application. However, if you are unable to locate a notary that provides electronic notary services, please include a written statement with your email or application explaining your situation.

Q. What if my college/university/program is closed and I am not able to request an official final transcript be sent directly to BHA?

A. Applicants should go ahead and request an official final transcript be sent to BHA. However, until the BHA's office is open, a copy of an official final transcript from another state board or the applicant will be accepted via email at licensure@pr.mo.gov or via fax at 573-751-3166. However, an official final transcript should be requested when the Registrar's office opens.

Q. How is BHA managing receipt of verifications of licensure from other state boards that are closed due to the pandemic?

A. Applicants should request a verification of licensure be sent to BHA from each state in which the applicant holds licensure. If the state board office from which you are requesting a verification is closed, please provide an explanation to the BHA office and staff will conduct an online verification to avoid delays in processing your application. However, an official verification should be requested when the other state board office opens.

Q. That National Board of Medical Examiners (NBME) will only mail score reports, can I email you my copy?

A. Yes, applicant copies will be accepted via email at licensure@pr.mo.gov or via fax at 573-751-3166. However, the official score report should be requested from NBME and mailed to the office.

Q. Can I practice via telehealth in the state of Missouri if I reside in another state?

A. The Governor signed [Executive Order 20-04](#), which references sections 191.1146, 334.108.1 and 334.108.4, RSMo relating to telemedicine and pharmacology for telemedicine, in order to allow physicians licensed under Chapter 334, RSMo, to decrease the risk of exposure to both healthcare providers and patients.

Subsequently [Executive Order 20-04](#), authorized the Directors of several state agencies, including the Department of Commerce and Insurance, the authority to temporarily waive or suspend the operation of statutes and regulations to best serve the interest of public health, safety and welfare. Director, Chlora Lindley-Myers, issued [Bulletin 20-07](#) pursuant to [Executive Order 20-04](#) to:

- Strongly encourage accessing healthcare services via telehealth in order to maintain social distancing.
- Assist individuals and entities regulated by the Department who are seeking to provide or obtain services via telehealth; and
- Waive the general requirement that health care providers be licensed in the State of Missouri in order to provide care via telehealth in this state as specified in section 191.1145.3, RSMo.

Please consult with your attorney for identification and interpretation of all of the potentially relevant statutes and regulations. This response is not the product of exhaustive research but is intended to direct you to some of the resources that may address your question. Board staff are not able to provide legal research services or legal advice. Any additional questions should be directed to your legal counsel.