

State Board of Embalmers and Funeral Directors

March 3, 2011
Division of Professional Registration
3605 MO Blvd
Jefferson City Missouri 65109

OPEN AGENDA

9:00 a.m.

1. Call to Order
2. Roll Call
3. (Tab 1) Review and Approval of Open Agenda
4. Electronic Death Certificate Update – Ivra Cross
5. Executive Director Report
 - Update on Marts Memorial Services
6. (Tab 2) Statistics
7. Legislation Status Update
8. Preneed Financial Examinations
9. Election of Officers
10. Discussion of June, 2011 board meeting
11. Open Discussion/Dialogue

CLOSED

Meeting will move to closed session upon completion of open agenda items

LUNCH BREAK

CLOSED

12. Adjournment

Closed Meeting. The Board may move into closed session pursuant to Section 610.021 Subsection (14) and Section 324.001.8 RSMo for discussing educational transcripts and/or test scores and/or complaints and/or audits and/or investigative reports and/or other information pertaining to the licensee or applicant for licensure; Section 610.021 Subsection (1) RSMo for discussing general legal actions, causes of action or litigation and any confidential or privileged

communications between this agency and its attorney; Section 610.021 Subsection (1) RSMo and 324.001.9 RSMo for deliberation on discipline; Section 610.021 Subsection (3) RSMo discussing hiring, firing, disciplining or promoting an employee of this agency; Section 610.021 Subsection (13) RSMo for making performance ratings pertaining to individual employees; Section 610.021 Subsection (7) RSMo for reviewing testing and examination materials; Section 610.021 Subsection (14) and Section 324.001.8 RSMo. for proceedings required pursuant to a disciplinary order concerning medical, psychiatric, psychological, or alcoholism or drug dependency diagnosis or treatment of specific licensees; and Subsection of 610.021 RSMo for the purpose of reviewing and approving the closed minutes of previous meetings.

EMBALMERS/FUNERAL DIRECTORS YEAR END REPORT

<u>ACTIVE LICENSEES</u>	2006	2007	2008	2009	2010
Temporary		1	0	0	0
Embalmers	1099	1147	1155	1127	1063
Funeral Directors	2331	2431	2425	2347	2204
Limited Funeral Directors	11	12	15	14	22
Funeral Establishments	697	695	695	696	681
Preneed Providers	616	612	612	612	569
Preneed Sellers	348	348	348	349	337
Preneed Agents					148
Preneed Funeral Director Agents					971
Retired Embalmers	13		14	0	15
Retired Funeral Directors	39		52	1	34
Total	5195	5262	5250	5145	5995

<u>LICENSES ISSUED</u>	2006	2007	2008	2009	2010
Temporary Funeral Director		1	1	0	0
Limited Funeral Director		1	3	2	8
Funeral Directors		73	70	60	56
Embalmers		26	34	34	38
Funeral Establishments		51	43	24	30
Preneed Sellers					339
Preneed Providers					574
Preneed Funeral Director Agents					971
Preneed Agents					148
Total		152	151	120	2164

<u>EXAMINATION ADMINISTRATION</u>	2006	2007	2008	2009	2010
Missouri Law Examinations	144	81	132	143	329
State Board Arts Examinations	59	76	59	77	72
Embalmer Oral Examinations	21	22	20	24	18

<u>INSPECTIONS</u>	2006	2007	2008	2009	2010
Inspections	676	660	708	699	678
Violations	85	83	36	38	156

<u>COMPLAINTS</u>	2006	2007	2008	2009	2010
Total Consumer Complaints	55	46	187	127	44
Investigations - Board Initiated					44
Complaints - Board Initiated					2
Denials					12

<u>Investigations</u>	2006	2007	2008	2009	2010
Chapter 436 Investigation	65	25	13	4	52
Chapter 436 Examination of Books & Records	6	4	3	0	0
Chapter 436 Audit		2	1	0	2
Chapter 333 Investigations					5

DISCIPLINE	2006	2007	2008	2009	2010
License Revocation	3	6	1	0	16
Licenses Placed on Probation	3	10	10	3	15
Licenses Suspended	0	4	9	1	0
Licenses Suspended per § 324.010	0	0	1	12	0
Public Letter of Censure	0	0	0	2	0
Board Permanent Injunction	1	0	1	0	0
Restraining Order, Stipulated Agreement				6	0
Voluntary Surrendered					1

PRENEED SELLER ANNUAL REPORTING

	2007	2008	2009	2010
Number of preneed contracts reported sold	\$29,867.00	\$17,315.00	\$12,504.00	\$15,209.00
Amount a face value of preneed contracts reported sold	\$116,697,797.17	\$76,947,386.84	\$53,703,160.13	\$66,780,707.02
Amount of annual reporting fees collected (\$2 per contract through 2009/\$36 per contract beginning 2010)	\$59,734.00	\$34,630.00	\$25,008.00	\$547,524.00