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August 11, 2008

Members of the Chapter 436 Review Committee
c/o Connie Clarkston
Missouri State Board of Embalmers and Funeral Directors
3605 Missouri Boulevard
P.O. Box 423
Jefferson City, MO 65109

Dear Members of the Chapter 436 Review Committee:

AARP appreciates the opportunity to comment on several weeks of discussions relative to revisions of Chapter 436. While the past several weeks' discussions/deliberations have been enlightening, it is incumbent upon every member of this committee to make thoughtful and equitable decisions that reflect support for consumers. AARP realizes the impact the outcome of this committee will have on consumers for many years to come. It is our belief many of the proposed changes can strengthen or relieve much ambiguity in the current statute.

As stated in previous meetings, AARP supports recommendations submitted by the Funeral Consumers Alliance and the Silver-Haired Legislature. Several issues rated as priorities in our preneed survey include: licensing/registration; reporting/notifications; preneed funds; trust issues; complaints/discipline. Therefore, because these issues were highlighted as top priorities by other members of the committee, AARP is hopeful the committee can do the right thing in terms of reaching agreement on issues important to our members.

Sincerely,



Norma J. Collins
Associate State Director-Advocacy

