

SETTLEMENT AGREEMENT BETWEEN MISSOURI BOARD OF COSMETOLOGY AND
BARBER EXAMINERS AND ADRIENNE WHITE

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Come now Adrienne White ("Licensee") and the Missouri Board of Cosmetology and Barber Examiners ("Board") and enter into this settlement agreement for the purpose of resolving the question of whether Licensee's cosmetologist "Class E – estheticians" operator license will be subject to discipline.

Pursuant to the terms of § 536.060, RSMo,¹ the parties hereto waive the right to a hearing by the Administrative Hearing Commission of the State of Missouri ("AHC") regarding cause to discipline the Licensee's license, and, additionally, the right to a disciplinary hearing before the Board under § 621.110, RSMo.

Licensee acknowledges that Licensee understands the various rights and privileges afforded Licensee by law, including the right to a hearing of the charges against Licensee; the right to appear and be represented by legal counsel; the right to have all charges against Licensee proven upon the record by competent and substantial evidence; the right to cross-examine any witnesses appearing at the hearing against Licensee; the right to present evidence on Licensee's own behalf at the hearing; the right to a decision upon the record by a fair and impartial administrative hearing commissioner concerning the charges pending against Licensee and, subsequently, the right to a disciplinary hearing before the Board at which time Licensee may present evidence in mitigation of discipline; and the right to recover attorney's fees incurred in defending this action against Licensee's license. Being aware of these rights provided Licensee by operation of law, Licensee knowingly and voluntarily waives each and every one of these rights and freely enters into this settlement agreement and agrees to abide by the terms of this document, as they pertain to Licensee.

Licensee acknowledges that Licensee has received a copy of the inspection reports and other documents relied upon by the Board in determining there was cause to discipline

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¹ All statutory references are to Missouri Revised Statutes 2000, as amended, unless otherwise indicated.

NOV 18 2013

Missouri Board of Cosmetology
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Licensee's license, along with citations to law and/or regulations the Board believes was violated.

For the purpose of settling this dispute, Licensee stipulates that the factual allegations contained in this settlement agreement are true and stipulates with the Board that Licensee's cosmetologist "Class E – estheticians" operator license, numbered 114088 is subject to disciplinary action by the Board in accordance with the provisions of Chapters 621 and 329, RSMo.

Joint Stipulation of Fact and Conclusions of Law

1. The Missouri Board of Cosmetology and Barber Examiners ("Board") is an agency of the State of Missouri created and established pursuant to § 329.015, RSMo, for the purpose of executing and enforcing the provisions of Chapters 328 and 329, RSMo.

2. Licensee holds a cosmetologist "Class CA – hairdressing and manicuring" operator license, license number 113464. Licensee also holds a cosmetologist "Class E – estheticians" operator license, license number 114088. Licensee's licenses were current and active at all times herein.

3. On or about May 29, 2013, the Board received a complaint regarding Licensee. The complainant alleged that on or about May 20, 2013, she received her third glycolic acid peel from Licensee. She stated Licensee cleaned her face, administered the peel and gave her an arm, hand and neck massage during the peel. The complainant stated that after the peel, Licensee steamed and exfoliated her face and applied moisturizer. The complainant stated that at that point she advised Licensee that the complainant's chin was burning. Licensee then applied baking soda to neutralize any remaining acid. The complainant stated that that evening her face was burning, red and had numerous papules. She stated the home treatment she'd been provided did not relieve the symptoms. The complainant stated she tried calling the salon but was not able to reach anyone. The complainant stated that the next day her chin was edematous and she was unable to open her mouth. She stated her chin was hyperpigmented,

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painful and oozing serum. She stated she was unable to work because she could not present herself in a professional manner. The complainant stated she spoke with Licensee that morning who informed her that what she was going through was normal and she would be fine in a few days. Complainant's primary physician diagnosed the complainant with a chemical burn that afternoon. During her treatment for the burn, the complainant stated two different salons advised her that steam and hot towels were not advised after a chemical peel. With her complaint, the complainant included a statement from her primary care physician, a receipt showing the payment for her post-burn treatment and a copy of the letter she sent to Licensee detailing the incident.

4. On or about June 12, 2013, the Board's inspector conducted an inspection of Designs on You. Licensee was present during the inspection. Designs on You was open and offering services. The Board's inspection revealed the following violations: the EPA registered disinfectant in the jars was only half full, was not deep enough to immerse the equipment and needed to be changed pursuant to the manufacturer's instructions in violation of 20 CSR 2085-11.020; there were dirty implements lying on the station in violation of 20 CSR 2085-11.020; the work stations needed to be kept clean and free of dirty implements in violation of 20 CSR 2085-11.020; the soiled towels needed to be covered and the clean towels needed to be covered in violation of 20 CSR 2085-11.020. On or about June 25, 2013, the Board sent Licensee a violation notice regarding the June 12, 2013 inspection.

5. On or about June 25, 2013, the Board requested Licensee to appear for an informal conference before the Board at its meeting on September 29, 2013 to discuss the complaint. Licensee did attend the September 29, 2013 meeting.

6. Regulation 20 CSR 2085-11.020 states, in relevant part:

(1) Physical Facilities.

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NOV 18 2013

Missouri Board of Cosmetology
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(B) Floors, Walls, Ceilings, Equipment, and Contents. For areas where all classified occupations of cosmetology are practiced, including retail cosmetic sales counters, all floors, walls, ceilings, equipment, and contents shall be kept clean and in good retail at all times. Commercial-type carpet may be used.

...

(2) Sanitation Requirements.

(A) Protect the Patron.

...

(2) Clean towels shall be used for each patron. A closed cabinet or drawer shall be provided for clean towels and linens.

(3) Soiled towels shall be placed in a closeable, leakproof container immediately upon completion of use.

...

(D) Disinfecting and Storing Implements. All implements (instruments or tools) used in cosmetology establishments and schools, including scissors, clips, blades, rods, brushes, combs, etc. shall be thoroughly cleansed after each use. All implements which may come in contact directly or indirectly with the skin of the patron shall be disinfected with an Environmental Protection Agency (EPA) – registered disinfectant, which may be a spray solution. The label on the disinfectant shall show that it is EPA-registered with demonstrated bactericidal (disinfectant), virucidal, and fungicidal activity and shall be used according to the manufacturer's instructions. All implements shall be completely immersed in the solution, or if not capable of immersion, thoroughly dipped in the solution for a period of not less than five (5) minutes. Implements shall either be stored in a dust-tight cabinet, covered container, or drawer at all times when not in use. The dust-tight cabinet, covered container, or drawer shall be kept free of other items not capable of being disinfected. Implements shall be permitted to air dry.

7. As a result of Licensee's conduct as described above in paragraphs 3 through 5,

Licensee violated chapter 329, RSMo, and lawful regulations adopted pursuant to chapter 329,

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NOV 18 2013

Missouri Board of Cosmetology
& Barber Examiners

RSMo, as described above in paragraph 6, for which the Board has cause to take disciplinary action against Licensee's "Class E – estheticians" operator license.

8. Cause exists for the Board to take disciplinary action against Licensee's "Class E – estheticians" operator license under § 329.140.2(6), RSMo, which states in pertinent part:

The board may cause a complaint to be filed with the administrative hearing commission as provided by chapter 621, RSMo, against any holder of any certificate of registration or authority, permit or license required by this chapter or any person who has failed to renew or has surrendered the person's certificate of registration or authority, permit or license for any one or any combination of the following causes:

(6) Violation of, or assisting or enabling any person to violate, any provision of this chapter, or of any lawful rule or regulation adopted pursuant to this chapter[.]

Joint Agreed Disciplinary Order

Based upon the foregoing, the parties mutually agree and stipulate that the following shall constitute the disciplinary order entered by the Board in this matter under the authority of § 621.045.3, RSMo:

9. The terms of discipline shall include that the cosmetologist "Class E – estheticians" operator license, license number 114088, be placed on **PROBATION** for a period of three (3) years ("disciplinary period"). During Licensee's probation, Licensee shall be entitled to offer and engage in the practice of esthetics under Chapter 329, RSMo, provided Licensee adheres to all the terms of this Settlement Agreement.

I. **SPECIFIC REQUIREMENTS**

A. Licensee and all staff of Designs on You shall attend the next available sanitation workshop offered by the Board. Licensee shall be responsible for contacting the Board to determine the date of the next workshop and ensuring that she and her employees attend the workshop.

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NOV 18 2013

Missouri Board of Cosmetology
1001 N. 7th Street, Suite 100
St. Louis, MO 63101

II. GENERAL REQUIREMENTS

A. Licensee shall meet with the Board or its representatives at such times and places as required by the Board after notification of a required meeting.

B. Licensee shall submit reports to the Missouri Board of Cosmetology and Barber Examiners, Post Office Box 1062, Jefferson City, Missouri 65102, stating truthfully whether Licensee has complied with all the terms and conditions of this Settlement Agreement by no later than January 1 and July 1 during each year of the disciplinary period. The first report shall be due January 1, 2014.

C. Licensee shall keep the Board apprised of Licensee's current home and work addresses and telephone numbers. Licensee shall inform the Board within ten days of any change of home or work address and home or work telephone number.

D. Licensee shall comply with all provisions of the Chapters 328 and 329, RSMo; all applicable federal and state drug laws, rules, and regulations; and all federal and state criminal laws. "State" here includes the state of Missouri and all other states and territories of the United States.

E. During the disciplinary period, Licensee shall timely renew Licensee's license(s) and timely pay all fees required for licensing and comply with all other board requirements necessary to maintain Licensee's licenses in a current and active state.

F. If at any time during the disciplinary period, Licensee removes Licensee from the state of Missouri, ceases to be currently licensed under provisions of Chapters 328 and 329, or fails to advise the Board of Licensee's current place of business and residence, the time of his absence, unlicensed status, or unknown whereabouts shall not be deemed or taken as any part of the time of discipline so imposed in accordance with § 329.140.3, RSMo.

G. During the disciplinary period, Licensee shall accept and comply with unannounced visits from the Board's representatives to monitor Licensee's compliance with the terms and conditions of this Settlement Agreement.

H. If Licensee fails to comply with the terms of this Settlement Agreement, in any respect, the Board may impose such additional or other discipline that it deems appropriate, (including imposition of the revocation).

I. This Settlement Agreement does not bind the Board or restrict the remedies available to it concerning any other violation of Chapters 328 and 329, RSMo, by Licensee not specifically mentioned in this document.

10. The parties to this Agreement understand that the Missouri Board of Cosmetology and Barber Examiners will maintain this Agreement as an open record of the Board as provided in Chapters 329, 610 and 324, RSMo.

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NOV 18 2013

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11. The terms of this settlement agreement are contractual, legally enforceable, and binding, not merely recital. Except as otherwise provided herein, neither this settlement agreement nor any of its provisions may be changed, waived, discharged, or terminated, except by an instrument in writing signed by the party against whom the enforcement of the change, waiver, discharge, or termination is sought.

12. Licensee, together with Licensee's heirs and assigns, and Licensee's attorneys, do hereby waive, release, acquit and forever discharge the Board, its respective members and any of its employees, agents, or attorneys, including any former Board members, employees, agents, and attorneys, of, or from, any liability, claim, actions, causes of action, fees, costs and expenses, and compensation, including but not limited to, any claims for attorney's fees and expenses, including any claims pursuant to § 536.087, RSMo, or any claim arising under 42 U.S.C. § 1983, which may be based upon, arise out of, or relate to any of the matters raised in this case, its settlement, or from the negotiation or execution of this settlement agreement. The parties acknowledge that this paragraph is severable from the remaining portions of this settlement agreement in that it survives in perpetuity even in the event that any court of law deems this settlement agreement or any portion thereof to be void or unenforceable.

13. If no contested case has been filed against Licensee, Licensee has the right, either at the time the settlement agreement is signed by all parties or within fifteen days thereafter, to submit the agreement to the Administrative Hearing Commission for determination that the facts agreed to by the parties to the settlement agreement constitute grounds for denying or disciplining the license of the licensee. If Licensee desires the Administrative Hearing Commission to review this Agreement, Licensee may submit this request to:
Administrative Hearing Commission, Truman State Office Building, Room 640, 301 W. High Street, P.O. Box 1557, Jefferson City, Missouri 65101.

14. If Licensee has requested review, Licensee and Board jointly request that the Administrative Hearing Commission determine whether the facts set forth herein are grounds for

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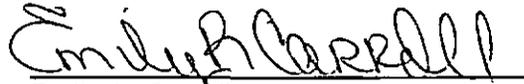
disciplining Licensee's license and issue findings of act and conclusions of law stating that the facts agreed to by the parties are grounds for disciplining Licensee's license. Effective the date the Administrative Hearing Commission determines that the agreement sets forth cause for disciplining Licensee's license, the agreed upon discipline set forth herein shall go into effect.

LICENSEE



Adrienne White

BOARD



Emily R. Carroll,
Executive Director
Board of Cosmetology & Barber Examiners

Date 11/12/13

Date 11/19/2013

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