

SETTLEMENT AGREEMENT BETWEEN MISSOURI BOARD OF COSMETOLOGY AND BARBER EXAMINERS AND CHLOE'S NAILS & SPA, VINH NGUYEN, OWNER

Come now Chloe's Nails & Spa, Vinh Nguyen, Owner (collectively, "Licensee") and the Missouri Board of Cosmetology and Barber Examiners ("Board") and enter into this settlement agreement for the purpose of resolving the question of whether Licensee's cosmetology establishment license will be subject to discipline.

Pursuant to the terms of § 536.060, RSMo 2000, the parties hereto waive the right to a hearing by the Administrative Hearing Commission of the State of Missouri ("AHC") regarding cause to discipline the Licensee's licenses, and, additionally, the right to a disciplinary hearing before the Board under § 621.110, RSMo 2000.

Licensee acknowledges that he understands the various rights and privileges afforded him by law, including the right to a hearing of the charges against him; the right to appear and be represented by legal counsel; the right to have all charges against him proven upon the record by competent and substantial evidence; the right to cross-examine any witnesses appearing at the hearing against him; the right to present evidence on his own behalf at the hearing; the right to a decision upon the record by a fair and impartial administrative hearing commissioner concerning the charges pending against him and, subsequently, the right to a disciplinary hearing before the Board at which time he may present evidence in mitigation of discipline; and the right to recover attorney's fees incurred in defending this action against his license. Being aware of these rights provided her by operation of law, Licensee knowingly and voluntarily waives each and every one of these rights and freely enters into this settlement agreement and agrees to abide by the terms of this document, as they pertain to him.

Licensee acknowledges that he has received a copy of the investigative report and other documents relied upon by the Board in determining there was cause to discipline her licenses, along with citations to law and/or regulations the Board believes was violated.

For the purpose of settling this dispute, Licensee stipulates that the factual allegations contained in this settlement agreement are true and stipulates with the Board that Licensee's establishment license, numbered SH2007016235 is subject to disciplinary action by the Board in accordance with the provisions of Chapter 621, Cum. Supp. 2010 and Chapter 329, RSMo.

Joint Stipulation of Fact and Conclusions of Law

1. The Missouri Board of Cosmetology and Barber Examiners ("Board") is an agency of the State of Missouri created and established pursuant to § 329.015, RSMo 2000, for the purpose of executing and enforcing the provisions of Chapters 328 and 329, RSMo.

2. Licensee holds a cosmetology establishment license issued by the Board on or about June 11, 2007, License No. SH2007016235 for Chloe's Nails & Spa. Chloe's Nails & Spa is located at 5565 NW Barry Road, Kansas City, MO 64154. Licensee's establishment license was at all times relevant herein, and is now, current and active.

3. On or about December 3, 2008, the Board conducted a routine inspection of Chloe's Nails & Spa. The inspector noted three operators were present. The inspection identified the following violations: equipment was not clean, drawers were not clean, and soiled towels were not in a closeable, leak-proof container in violation of 20 CSR 2085-11.020; and an operator's license was not posted with a photo in public view in violation of 20 CSR 2085-10.010. A violation notice was sent to Licensee on February 18, 2009.

4. On or about February 25, 2009 the Board conducted a follow up inspection of Chloe's Nails & Spa. The inspection identified the following violations: equipment was not clean, drawers were not clean, and soiled towels were not in a closeable, leak-proof container in violation of 20 CSR 2085-11.020; and an operator's license was not posted with a photo in public view in violation of 20 CSR 2085-10.010. The inspector also noted that there was a wax pot under the sink and that no one in the establishment was licensed for waxing. A violation notice was sent to Licensee on April 1, 2009.

5. On or about April 22, 2009, the Board conducted a follow up inspection of Chloe's Nails & Spa. The inspection identified the following violations: drawers were not clean, and pedicure implements need to be sanitized after each customer in violation of 20 CSR 2085-11.020; and an operator's license was not posted with a photo in public view in violation of 20 CSR 2085-10.010. A violation notice was sent to Licensee on May 6, 2009.

6. On or about May 29, 2009, the Board conducted a follow up inspection of Chloe's Nails & Spa. The inspection identified the following violation: an operator's license was not posted with a photo in public view in violation of 20 CSR 2085-10.010.

7. On or about June 15, 2009 and on or about July 29, 2009, the Board advised Chloe's Nails & Spa that there were repeated sanitation violations and invited the employees of Chloe's Nails & Spa to a Board sponsored sanitation workshop at no cost to the employees or owner. The letter also advised Chloe's Nails & Spa of the date of the next sanitation workshop.

8. On or about September 16, 2009, the Board conducted a routine inspection of Chloe's Nails & Spa. The inspection identified the following violation: an operator's license was not posted with a photo in public view in violation of 20 CSR 2085-10.010.

9. On or about November 10, 2010, the Board conducted a routine inspection of Chloe's Nails & Spa. The inspection identified the following violations: implements and instrument are not cleaned after each use in violation of 20 CSR 2085-11.020; and an operator's license was not posted with a photo in public view in violation of 20 CSR 2085-10.010. Also, the inspector noted that there was a wax pot and waxing supplies in the salon and no one was licensed for waxing.

10. On or about November 22, 2010, the Board advised Chloe's Nails & Spa that there were repeated sanitation violations and invited the employees of Chloe's Nails & Spa to a Board sponsored sanitation workshop at no cost to the employers or owner. The letter also advised Chloe's Nails & Spa of the date of the next sanitation workshop.

11. On or about December 29, 2010, the Board conducted a routine inspection of Chloe's Nails & Spa. The inspection note the following: wax pot and supplies in the salon and no one licensed for waxing and a futon in the backroom with pillows on it.

12. Regulation 20 CRS 2085-10.010 states, in relevant part:

(3) Display of License.

(A) Operator licenses, apprentice licenses or student temporary permits shall either be posted at each respective assigned work station or all posted together in one (1) conspicuous, readily accessible, central location within the establishment area that will allow easy identification of the persons working in the establishment by clients, board representative or the general public.

(B) A two inch square (2" x 2") photograph taken within the last five (5) years shall be attached to operator licenses. ...

13. Regulation 20 CSR 2085-11.020 states, in relevant part:

(1) Physical Facilities.

...

(B) Floors, Walls, Ceilings, Equipment and Contents. For areas where all classified occupations of cosmetology are practiced, including retail cosmetic sales counters, all floors, walls, ceilings, equipment and contents shall be constructed of washable materials and must be kept clean and in good repair at all times.

...

(2) Sanitation Requirements.

...

(D) Disinfecting and Storing Implements. All implements (instruments or tools) used in cosmetology establishments and schools, including scissors, clips, blades, rods, brushes, combs, etc. shall be thoroughly cleansed after each use. All implements which may come in contact directly or indirectly with the skin of the patron shall be disinfected with an Environmental Protection Agency (EPA)- registered disinfectant, which may be a spray solution. The label on the disinfectant shall show that it is EPA-registered with demonstrated bactericidal (disinfectant), virucidal, and fungicidal activity and shall be used according to the manufacturer's instructions. All implements shall be completely immersed in the solution, or, if not capable of immersion, thoroughly dipped in the solution for a period of not less than five (5) minutes. Implements shall either be stored in the solution or removed and stored in a dust-tight cabinet, covered container or drawer at all times when not in use. The dust-tight cabinet, covered container or drawer shall be kept free of other items not capable of being disinfected. Implements shall be permitted to air dry[.]

14. As a result of the sanitation and establishment violations, as described above in paragraphs 3 through 11, in violation of the regulations contained in paragraphs 12 and 13, Chloe's Nails & Spa violated lawful regulations adopted pursuant to chapter 329, RSMo and failed to properly guard against contagious, infections or communicable diseases or the spread thereof for which the Board has cause to take disciplinary action against Licensee's establishment license.

15. Cause exists for the Board to take disciplinary action against Licensee's establishment license under § 329.140.2(6) and (15) RSMo, which states in pertinent part:

The board may cause a complaint to be filed with the administrative hearing commission as provided by chapter 621, RSMo, against any holder of any certificate of registration or authority, permit or license required by this chapter or any person who has failed to renew or has surrendered the person's certificate of registration or authority, permit or license for any one or any combination of the following causes:

...

(6) Violation of, or assisting or enabling any person to violate, any provision of this chapter, or of any lawful rule or regulation adopted pursuant to this chapter;

...

(15) Failure or refusal to properly guard against contagious, infectious or communicable diseases or the spread thereof.

Joint Agreed Disciplinary Order

Based upon the foregoing, the parties mutually agree and stipulate that the following shall constitute the disciplinary order entered by the Board in this matter under the authority of § 621.045.3, RSMo 2000:

1. The terms of discipline shall include that the cosmetology establishment license, license number SH2007016235 be placed on **PROBATION** for a period of three (3) years ("disciplinary period"). During Licensee's probation, Licensee shall be entitled to offer and engage in the practice of cosmetology under Chapter 329, RSMo, provided he adheres to all of the terms of his Settlement Agreement.

I. SPECIFIC REQUIREMENTS

- A. Licensee shall correct all sanitation violations from the above listed inspections within 30 days of the date of execution of this Agreement.
- B. Licensee, Vinh Nguyen, and all employees of Chloe's Nails & Spa shall attend the next available sanitation workshop offered by the Board. Licensee shall be responsible for contacting the Board to determine the date of the next workshop and ensuring that he and his employees attend the workshop.

II. GENERAL REQUIREMENTS

- A. Licensee shall meet with the Board or its representatives at such times and places as required by the Board after notification of a required meeting.
- B. Licensee shall submit reports to the Missouri Board of Cosmetology and Barber Examiners, Post Office Box 1062, Jefferson City, Missouri 65102, stating truthfully whether he has complied with all the terms and conditions of this Settlement Agreement by no later than January 1 and July 1 during each year of the disciplinary period. The first report shall be due July 1, 2011.
- C. Licensee shall keep the Board apprised of his current home and work addresses and telephone numbers. Licensee shall inform the Board within ten days of any change of home or work address and home or work telephone number.
- D. Licensee shall comply with all provisions of the Chapter 329, RSMo; all applicable federal and state drug laws, rules, and regulations; and all federal and state criminal laws. "State" here includes the state of Missouri and all other states and territories of the United States.
- E. During the disciplinary period, Licensee shall timely renew his licenses and timely pay all fees required for licensing and comply with all other board requirements necessary to maintain Licensee's licenses in a current and active state.

- F. If at any time during the disciplinary period, Licensee removes himself from the state of Missouri, ceases to be currently licensed under provisions of Chapter 329, or fails to advise the Board of his current place of business and residence, the time of his absence, unlicensed status, or unknown whereabouts shall not be deemed or taken as any part of the time of discipline so imposed in accordance with § 329.140.3, RSMo.
- G. During the disciplinary period, Licensee shall accept and comply with unannounced visits from the Board's representatives to monitor his compliance with the terms and conditions of this Settlement Agreement.
- H. If Licensee fails to comply with the terms of this Settlement Agreement, in any respect, the Board may impose such additional or other discipline that it deems appropriate, (including imposition of the revocation).
- I. This Settlement Agreement does not bind the Board or restrict the remedies available to it concerning any other violation of Chapter 329, RSMo, by Licensee not specifically mentioned in this document.

2. The parties to this Agreement understand that the Missouri Board of Cosmetology and Barber and Examiners will maintain this Agreement as an open record of the Board as provided in Chapters 329, 610, 324, RSMo.

3. The terms of this settlement agreement are contractual, legally enforceable, and binding, not merely recital. Except as otherwise provided herein, neither this settlement agreement nor any of its provisions may be changed, waived, discharged, or terminated, except by an instrument in writing signed by the party against whom the enforcement of the change, waiver, discharge, or termination is sought.

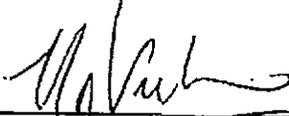
4. Licensee, together with his heirs and assigns, and his attorneys, do hereby waive, release, acquit and forever discharge the Board, its respective members and any of its employees, agents, or attorneys, including any former Board members, employees, agents, and attorneys, of, or from, any liability, claim, actions, causes of action, fees, costs and expenses, and compensation, including but not limited to, any claims for attorney's fees and expenses, including any claims pursuant to § 536.087, RSMo, or any claim arising under 42 U.S.C. § 1983, which may be based upon, arise out of, or relate to any of the matters raised in this case, its settlement, or from the negotiation or execution of this settlement agreement. The parties acknowledge that this paragraph is severable from the remaining portions of this settlement agreement in that it survives in perpetuity even in the event that any court of law deems this settlement agreement or any portion thereof to be void or unenforceable.

5. If no contested case has been filed against Licensee, Licensee has the right, either at the time the settlement agreement is signed by all parties or within fifteen days thereafter, to submit the agreement to the

Administrative Hearing Commission for determination that the facts agreed to by the parties to the settlement agreement constitute grounds for denying or disciplining the license of the licensee. If Licensee desires the Administrative Hearing Commission to review this Agreement, Licensee may submit this request to: **Administrative Hearing Commission, Truman State Office Building, Room 640, 301 W. High Street, P.O. Box 1557, Jefferson City, Missouri 65101.**

6. If Licensee has requested review, Licensee and Board jointly request that the Administrative Hearing Commission determine whether the facts set forth herein are grounds for disciplining Licensee's license and issue findings of fact and conclusions of law stating that the facts agreed to by the parties are grounds for disciplining Licensee's license. Effective the date the Administrative Hearing Commission determines that the agreement sets forth cause for disciplining Licensee's license, the agreed upon discipline set forth herein shall go into effect.

LICENSEE

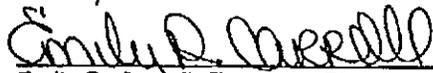


Chloe's Nails & Spa
Vinh Nguyen, Owner

Date

06/23/2011

BOARD



Emily R. Carroll, Executive Director
Missouri Board of Cosmetology and Barber Examiner

Date

6/27/2011