



Jeremiah W. (Jay) Nixon  
Governor  
State of Missouri

Kathleen (Katie) Steele Danner, Division Director  
DIVISION OF PROFESSIONAL REGISTRATION

Department of Insurance  
Financial Institutions  
and Professional Registration  
John M. Huff, Director

CENTRAL INVESTIGATIONS UNIT  
3605 Missouri Boulevard  
P.O. Box 1335  
Jefferson City, MO 65102-1335  
Telephone: 573-526-0162  
573-751-5649 FAX  
800-735-2966 TTY Relay Missouri  
800-735-2466 Voice Relay Missouri  
<http://www.pr.mo.gov/realestate.asp>

Don Eggen  
Chief Investigator

To: Complainant  
From: Don Eggen  
Chief Investigator  
Re: Explanation of Complaint System

This is in response to your request for a complaint packet.

When filing a complaint, be sure to explain your allegations thoroughly in written form and provide copies of any documents, letters, bills, etc. that support your complaint.

**In order for the licensee to release any information regarding services provided to you by a health care practitioner the individual receiving the services must sign the enclosed release of confidential information form(s). The release form(s) must be returned with the complaint. If the form(s) are not returned or incomplete your complaint may be delayed.**

The licensee will receive a copy of the complaint and release form(s) and will be instructed to respond to the complaint you have filed within thirty (30) days.

Upon receiving a response from the licensee, your complaint will be reviewed by the Investigative Unit to make sure all the requested paperwork is included in the complaint file. If additional information is required, you will be contacted. The licensing agency will then review the entire complaint and response.

You will be notified in writing of the results of this review. Please understand details relating to the investigation, such as the licensee's response, or statements made relating to the investigation and review process are confidential.

Please send the uniform complaint form, release of confidential information form(s), and all pertinent documents to the attention of Don Eggen, Chief Investigator, Division of Professional Registration, Post Office Box 1335, Jefferson City, MO 65102.





**STATE OF MISSOURI**  
 DIVISION OF PROFESSIONAL REGISTRATION  
**UNIFORM COMPLAINT**

CENTRAL INVESTIGATION UNIT  
 POST OFFICE BOX 1335  
 JEFFERSON CITY, MO 65102  
 TELEPHONE (573) 526-0162  
 FAX (573) 751-5649  
 TDD 800-735-2966

**Section 575.060 — False Declarations. Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty may be guilty of a Class B misdemeanor. PLEASE TYPE OR PRINT IN BLACK INK**

I WOULD LIKE TO FILE MY COMPLAINT WITH THE FOLLOWING BOARD:

- |   |  |
|---|--|
| <input type="checkbox"/> BEHAVIOR ANALYST ADVISORY BOARD                        | <input type="checkbox"/> COMMITTEE FOR SOCIAL WORKERS*                 |
| <input type="checkbox"/> BOARD FOR OCCUPATIONAL THERAPY*                        | <input type="checkbox"/> COMMITTEE OF DIETITIANS*                      |
| <input type="checkbox"/> BOARD FOR RESPIRATORY CARE*                            | <input type="checkbox"/> COMMITTEE OF INTERPRETERS*                    |
| <input type="checkbox"/> BOARD OF CHIROPRACTIC EXAMINERS*                       | <input type="checkbox"/> COMMITTEE OF MARITAL AND FAMILY THERAPISTS*   |
| <input type="checkbox"/> BOARD OF EMBALMERS AND FUNERAL DIRECTORS               | <input type="checkbox"/> COMMITTEE OF PSYCHOLOGISTS*                   |
| <input type="checkbox"/> BOARD OF EXAMINERS FOR HEARING INSTRUMENT SPECIALISTS* | <input type="checkbox"/> INTERIOR DESIGN COUNCIL                       |
| <input type="checkbox"/> BOARD OF GEOLOGISTS REGISTRATION                       | <input type="checkbox"/> OFFICE OF ATHLETICS                           |
| <input type="checkbox"/> BOARD OF PODIATRIC MEDICINE*                           | <input type="checkbox"/> OFFICE OF ENDOWED CARE CEMETERIES             |
| <input type="checkbox"/> BOARD OF PRIVATE INVESTIGATOR EXAMINERS                | <input type="checkbox"/> OFFICE OF TATTOOING, BODY PIERCING & BRANDING |
| <input type="checkbox"/> BOARD OF THERAPEUTIC MASSAGE*                          | <input type="checkbox"/> REAL ESTATE APPRAISERS COMMISSION             |
| <input type="checkbox"/> COMMITTEE FOR PROFESSIONAL COUNSELORS*                 | <input type="checkbox"/> OTHER _____                                   |

**\* YOU MUST COMPLETE THE ATTACHED RELEASE FORM FOR THE BOARD, COMMISSION OR COMMITTEE MARKED WITH AN ASTERISK (\*). WITH THE RELEASE FORM SIGNED THE CENTRAL INVESTIGATIONS UNIT CAN OBTAIN YOUR MEDICAL OR THERAPEUTIC RECORDS.**

**INFORMATION ABOUT YOU**

YOUR NAME	TELEPHONE (DAYTIME)	CELL	TELEPHONE (EVENING)
ADDRESS (STREET, CITY, STATE, ZIP)			YOUR OCCUPATION
PREFERRED CONTACT	TELEPHONE	CELL	EMAIL

**INFORMATION ABOUT LICENSEE OR PERSON PRACTICING WITHOUT A LICENSE**

PERSON NAME AND/OR COMPANY	TELEPHONE	
ADDRESS (STREET, CITY, STATE, ZIP)	PROFESSION	LICENSE NO. (IF KNOWN)
HAVE YOU CONTACTED LICENSEE OR UNLICENSED INDIVIDUAL ABOUT YOUR COMPLAINT? IF YES, DATE _____	YES <input type="checkbox"/> NO <input type="checkbox"/>	HAVE YOU CONTACTED AN ATTORNEY? YES <input type="checkbox"/> NO <input type="checkbox"/>
HAVE YOU HAD A PROFESSIONAL OR SOCIAL RELATIONSHIP WITH THE PERSON YOU ARE FILING THE COMPLAINT AGAINST? IF SO, PLEASE EXPLAIN _____	YES <input type="checkbox"/> NO <input type="checkbox"/>	HAS A LAWSUIT BEEN FILED? YES <input type="checkbox"/> NO <input type="checkbox"/>
		IT MAY BE NECESSARY FOR YOU TO TESTIFY AT A HEARING. ARE YOU WILLING TO TESTIFY? YES <input type="checkbox"/> NO <input type="checkbox"/>
<b>ALL PERTINENT DOCUMENTS NEED TO BE ATTACHED</b>		

NAME OF YOUR PRIVATE ATTORNEY (IF APPLICABLE)	TELEPHONE
ADDRESS (STREET, CITY, STATE, ZIP)	

**WITNESS: IF WITNESSES ARE LISTED, PLEASE PROVIDE CONTACT INFORMATION**

NAME	ADDRESS AND TELEPHONE NUMBER

**DETAILS OF COMPLAINT**

**GIVE FULL DETAILS OF YOUR COMPLAINT.** Be specific. What happened? When? **USE BLACK INK.** Type or print legibly. Use additional sheets if necessary. Please attach all pertinent documents regarding this complaint.

Check here if you have included additional sheets or other materials.

**NOTICE:** All complaints must be signed. Such signature also authorizes the Board/Committee/Commission to release a copy of the complaint to the licensee who is the subject of the complaint.

SIGNATURE



DATE